Questions Federal Employees Should Ask a Financial Advisor

The Basics

Team or Solo Advisor

- · Who will you be working with?
- · Can you explain how your team meets with clients?
- · Will you be assigned a primary advisor?

Location of Meetings

- · How often will we meet in person vs. virtually?
- · What happens if I move to a different state?

Who Are Their Typical Clients?

- · Do They have a Niche or Specialty? Such as Federal Employee
- · Are there similarities among Clients? Like age or stage of life.
- · How many clients do you serve? Some people want a small firm, others like a big name
- \cdot What are you looking for in your ideal client? This is a two-way decision to move forward
- · How do you try to understand what is most important to me and my family?

Services

Scope of Work

- · Can you describe the type of relationship you have with clients? examples:
 - o Specific transactions an investment guru or insurance salesperson
 - o Strong long-term relationship through financial planning
- Are there areas where you provide advanced planning expertise? examples: o Federal Employees – What makes you different while serving federal employees?
 - o Tax Planning What is your process to review tax returns?
 - o FEHB How do they review your health insurance plan?
- · Do you bring in other advisors when a situation is too complex? How are they paid?
- · Can I see samples of the reports you create?

Frequency of Meetings

- · How often will we meet?
- · Is there a limit or extra cost for additional meetings?

Qualifications

Education

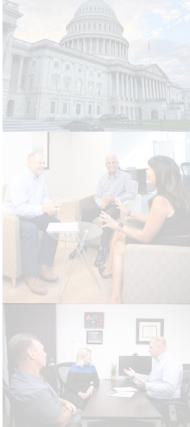
- · Are you a CERTIFIED FINANCIAL PLANNER®? Any designations?
- · Please describe your knowledge with federal employee benefits.
- · You mentioned a specialty in _____ area. How do you stay ahead of the curve?

Years of Experience

- · How long have you been in the industry?
- · How long have you been a lead advisor in a fiduciary capacity to your clients?
- · How long have you been serving federal employees?

Work as a Team

- · What are the expertise of other members of your team?
- · I'm concerned about your lack of _____. Can you describe how you are supervised?
- · Does everyone on your team specialize with federal benefits?









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(continued)

Fiduciary Status

Are You a Fiduciary?

- This is the wrong question. Most advisors are fiduciaries, but not always 100% of the time.
- · Is there ever a time when you are not acting as a fiduciary?

Cost and Compensation

Why is this Important to You?

- · Cost relates to the value you receive.
- · Compensation identifies conflicts of interest during the relationship.

Cost

- \cdot What is the total cost to work with you?
 - o Advice fees
 - o Asset Under Management (AUM fees)
 - o Hidden fees like expense ratios
 - o Transaction fees

Compensation

- · How are you paid?
- · Do you get bonuses or incentives based on revenue you generate?
- · Are there any gifts or trips you receive from vendors or the company?

Investment Management

Requirements

- · Am I required to move all my money to your firm?
- \cdot Do I have any say in the investments you use?

Investments

- · What is the process for the investments you are responsible for?
- \cdot What is your performance? No advisor should promote themselves based on returns.
- · Can you provide an example of an error and how you made the client whole?
- · What guidance do you provide on my TSP? Does this cost extra?

Cash and Reserve Management

- · Do you have a system to help me to maintain appropriate reserves?
- · Do you charge to manage my cash positions?

Technology

AI and Notetakers

- \cdot Are you implementing these new technologies?
- \cdot How are you protecting my privacy and sensitive information?

Why?

- · How are you different from other advisors?
- \cdot Why should we hire you compared to other advisors?

Research Thoroughly

- · Website including their disclosures
- **Regulatory websites**
 - SEC Check out Your Financial Professional
 - FINRA <u>BrokerCheck</u>
- · Websites of any credentials they use



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